

Leapwork for Retail

Transform Your Retail Business with Al-Powered Test Automation

Deliver seamless customer experiences across all your customer touch points - online, in-store, and mobile. It doesn't need to be complicated. With Leapwork, you can automate all your software testing across all of your critical retail applications.

Is your retail business facing these challenges?



Complex customer journeys

Don't let minor application errors across your retail tech stack disrupt your customer's ability to check out.



Siloed testing process

Eliminate fragmented testing and disconnected teams by bringing it all together with Leapwork to remove errors.



Frequent software updates

Constant updates shouldn't slow you down. Streamline releases, reduce tech debt, and stay ahead.

Benefits that make you want to checkout (with) Leapwork

90% less manual testing



<90-day ramp-up time



20% faster checkouts



Full end-to-end technology automation

Seamlessly automate end-to-end tests across your POS system, ERP, CRM, eCommerce platform, and inventory management system using Leapwork – all with the same tool



Case Study

MATTRESS FIRM

"One of our big initiatives at the beginning of the year was getting faster checkout times. Since working with Leapwork, we've been able to reduce checkout times by 20%. People are now excited about test automation which is pretty cool."



Tanya CruseVP ERP Systems,
Mattress Firm

Challenges

Manual testing led to inefficiencies, slow-release cycles, and an inability to test end-to-end customer journeys effectively.

Solution

Implemented Leapwork's automated testing platform across

Dynamics 365, the integration layer, and 3rd party retail applications.

Results

- Automated all priority test scenarios for monthly releases within 90 days
- Reduced manual testing efforts by 80-90%
- Increased checkout speed by 20%
- Accelerated development velocity, allowing for 175% more enhancements per release

Conclusion

Leapwork equips retail businesses with the tools they need to stay ahead in a competitive market. Transform your QA processes, reduce operational costs, and enhance your customer experience with Leapwork today.

